

Ophthalmology Insourcing Services

Flexible service models designed to reduce patient wait times & improve patient outcomes

ID Medical Clinical Services (IDMCS) is a CQC-regulated provider already helping NHS trusts manage their patients' healthcare pathways and improve patient outcomes. We deliver millions of pounds worth of savings against NHS tariffs, and we can help your organisation do the same.

Is your Ophthalmology department struggling to cope with increasing pressures to meet patient demand?

With an ever-increasing and aging population, the demand for healthcare continues to rise rapidly, with over 620,000 patients currently awaiting Ophthalmic treatment across the UK. It's clear that departments are under extreme pressure to meet 18-week targets and provide patients with the necessary care they need.

Our tailor-made insourcing solutions significantly reduce RTT waiting times without compromising on quality and safety. And our specialist teams work with you to understand your service challenges to build a bespoke delivery model for achieving your targets and operational needs.

Tailored to you, organised by us

ID Medical Clinical Services are extremely flexible and can support with all aspects of the patient pathway. Our highly skilled team of Consultant Ophthalmologists and Specialist Nurses can confidently treat a huge variety of Ophthalmic conditions, which include but are not limited to the following:

- Glaucoma
- Medical Retina
- Cataracts
- Oculoplastics
- External Eye Diseases/Cornea
- Amblyopia
- Strabismus
- Age-Related Macular Degeneration (AMD)

Working in partnership to offer a collaborative and harmonious extension to your existing team,

We can deliver a range of diagnostic treatments and a variety of services. These can be completely bespoke to your specific challenges and flexible to meet ongoing and fluctuating demand. Our highly skilled Ophthalmology Teams are able to support with all aspects of the patient pathway which can include the following:

- Pre-Op Assessments and Triage Clinics
- General Ophthalmology Outpatients
- Medical Retina Clinics
- Cataract & Oculoplastic Surgery
- Refractive Surgery
- LASIK
- Biometric Testing

At a glance

98%

Average patient satisfaction score



Robust Clinical Governance processes to continuously improve our services



Rapid mobilisation in as little as 2 weeks



Delivering exemplary patient care without compromising on quality & safety



Highly skilled Healthcare Professionals from substantive NHS backgrounds

Regulated by



Bespoke, flexible service models designed around your specific demands and operational needs

Our Operational team is always available to provide help & support

Our services are delivered by experienced NHS Consultants and Nursing Healthcare Professionals who will work alongside our Senior Operations team to improve patient access and reduce backlogs quickly and efficiently. With a dedicated Service Delivery Manager, we will ensure you are kept up to date via weekly service calls and Governance & Quality meetings, where the overall service performance and patient outcomes can be discussed.

Key benefits of using IDM Clinical Services:

- Robust Clinical Governance processes
- CQC-regulated
- National coverage
- NHS Consultant-led
- Insourcing/outsourcing options: fixed premises or mobile units to suit your requirements
- We take care of the full patient pathway – from first patient referral, through consultations and diagnostics, to follow ups and discharge
- Average patient satisfaction scores of 98%
- Capacity to flex up or down based on demand
- All major Frameworks approved, providing simple contractual engagement

Seamless integration with your existing service

We appreciate how important it is to comply with your local service protocols, policies and processes.

Whether you choose an insourced or outsourced service, we are able to seamlessly integrate within your existing service, working in synergy with you as an extension of your Ophthalmology department.

“ All staff were delightful, sweet and informative. Any questions were answered with detail and a smile ”

ESNEFT

“ Seen immediately. All staff were incredibly friendly whilst remaining professional and made me feel comfortable throughout. ”

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Why us:

20+

Years of experience

8m+

Hours delivered

600

Healthcare Specialists

95%

Trusts regularly working with us

100k

Pool of Healthcare Professionals

98%

Average NHS Audit score Platinum status

Our services:



Staffing Solutions

Full-time, part-time, temporary or permanent, we fill over 8 million plus hours a year.



Clinical Services

Insourced, outsourced, virtual consultations and triaging – we help reduce patient wait times.



Workforce Technology

A fully interoperable, modular platform powered by Clarity to manage all staffing needs.




Managed Services

Master, Neutral & Hybrid Vendor Services, plus Recruitment Process Outsourcing.

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ID Medical