Dramatically reduce patient wait times without compromising on quality and safety.



ID Medical Clinical Services (IDMCS) is a CQC-regulated provider already helping NHS trusts manage their patients' healthcare pathways and improve patient outcomes. We deliver millions of pounds worth of savings against NHS tariffs, and we can help your organisation do the same.

The national RTT statistics state that at the start of April 2023, over 190,000 people were waiting for NHS respiratory treatment. Respiratory diseases currently affect one in five people and clinics across the country are struggling to meet 18-week targets and provide the necessary care that patients need.

Our insourcing and outsourcing solutions significantly reduce RTT waiting times without compromising on quality and safety. And our specialist teams work with you to understand your service challenges to build a bespoke delivery model for achieving your targets and operational needs.

#### Tailored to you, organised by us

ID Medical Clinical Services are extremely flexible and our highly skilled teams of Respiratory specialists can support with all aspects of the patient pathway. This includes outpatients and the provision of a full range of pulmonary physiology studies.

Our consultants will ensure that appropriate investigations are organised, and patients will be kept up to date and given test results in a timely manner. We will also deal with queries from patients and primary care physicians, to avoid unnecessary burden on your local team.

We have a team of lung physiologists and clinical scientists who are able to support with sleep study clinics, and dependent on your local set up and equipment, we can help with:

- Overnight oximetry
- Multichannel sleep studies
- Full polysomnography
- CPAP initiation visits/clinics

At ID Medical Clinical Services, we fully appreciate the importance of building a team that is committed to working together to deliver exemplary patient care, which is why we have unrivalled capacity to supply regular, regional teams.

## At a glance

98%

Average patient satisfaction score



Robust Clinical Governance processes to continuously improve our services



Rapid mobilisation in as little as 2 weeks



Delivering exemplary patient care without compromising on quality & safety



Highly skilled Healthcare Professionals from substantive NHS backgrounds

Regulated by

Care Quality
Commission

### **Our in-house Operational Team is always available** to help and support

With a dedicated Service Delivery Manager and support from our Clinical Lead for Respiratory Medicine, we will ensure you are kept up to date via weekly service calls to discuss the overall service performance and patient outcomes, with additional Governance & Quality meetings.

## **Key benefits of using IDM Clinical Services:**

- Robust Clinical Governance processes
- CQC-regulated
- National coverage
- NHS Consultant-led
- Insourcing/outsourcing options: fixed premises or mobile units to suit your requirements
- We take care of the full patient pathway from first patient referral, through consultations and diagnostics, to follow ups and discharge
- Average patient satisfaction scores of 98%
- Capacity to flex up or down based on demand
- All major Frameworks approved, providing simple contractual engagement

# Case Study Highlights: **Wye Valley NHS Trust**

We introduced a bespoke plan – increasing the number of clinics over a course of weekends to help reduce the patient waiting lists.









2 Consultants - 64 Patients = Equivalent to 8 Clinics

### Seamless integration with your existing service

We appreciate how important it is to comply with your local service protocols, policies and processes.

Whether you choose an insourced or outsourced service, we are able to seamlessly integrate within your existing service, working in synergy with you as an extension of your respiratory service.

#### Up and running as soon as you need

24/7 elective care service, weekends, during the week and/or evenings, which can be mobilised in as little as two weeks.

The team were kind and efficient working really well together. They put me at ease and I felt really well cared for.

> Very professional, kind and reassuring from all medical staff, felt very comfortable and the procedure was explained and report given clearly. Very positive experience. Thank you.

#### Why us:

Years of experience

Healthcare Specialists

Trusts regularly working with us

**Professionals** 

Platinum status

#### **Our services:**



## Staffing Solutions

Full-time, part-time, temporary or permanent, we fill over 8 million plus hours a year.



## **Clinical Services**

Insourced, outsourced, virtual consultations and triaging – we help reduce patient wait times.



#### **Workforce Technology**

A fully interoperable, modular platform powered by Clarity to manage all staffing needs.



## **Managed Services**

Master, Neutral & Hybrid Vendor Services, plus Recruitment Process Outsourcing.

#### **Contact us:**



clinicalservices@id-medical.com



+44 (0) 1908 525 756



id-medical.com/clinical-services

iD Medical