

Dermatology Insourcing & Outsourcing Services

Providing valuable services to help support increasing pressures experienced by NHS Dermatology departments across the country

Sixty percent of people in the UK currently have a skin condition or have previously had a skin condition.* Even before the effects of COVID-19 struck, over fifty per cent of NHS Dermatology departments were breaching targets and demand today is at an all-time high.

ID Medical Clinical Services (IDMCS) is a CQC-regulated provider already helping NHS trusts manage their patients' healthcare pathways and improve patient outcomes. We deliver millions of pounds worth of savings against NHS tariffs, and we can help your organisation do the same.

Insourced or Outsourced Services

We can help your department by creating a flexible one-stop solution that prioritises patient experience on either an insourced or outsourced basis. We can manage patient pathways from referral, first appointment and diagnosis, to minor operations, through to follow-up care, aftercare and discharge. Our team of highly skilled Dermatology Consultants can diagnose patients via face-to-face or virtual consultations.

Tailored to you, organised by us

Our team of Dermatology experts can treat various skin conditions and diagnose cancers. These include but are not limited to:

- General dermatology outpatient services
 - Lesions
 - Inflammatory conditions
 - Minor operations and plastic surgery
- Remote teledermatology services to diagnose cancer and other conditions

Outsourced Community Dermatology Clinics

Our Consultant-led community-based dermatology clinics will dramatically increase patients' access to necessary care, without compromising on safety and quality, while also reducing unnecessary referrals to secondary care. We can create a bespoke plan to either provide facilities that cover the full patient pathway or individual elements as required.

We can run a one-stop service closer to patients' homes – in the community, meaning minor procedure clinics can run in conjunction with the general dermatology outpatient clinics. This gives patients the chance to be treated in one single episode of care, where clinically appropriate. For more complex surgery, procedures will take place in a fully equipped, CQC-approved theatre setting with either a Consultant Plastic Surgeon or Dermatologist.

At a glance

98%

Average patient satisfaction score



Experienced in managing general dermatology to complex procedures



Flexible service models



Providing consistent teams of highly skilled healthcare professionals every week



Rapid mobilisation in as little as 2 weeks



Delivering exemplary patient care without compromising on quality & safety

Overall CQC rating April 2023



We treat over 500 dermatology outpatients per month across our insourcing and outsourcing services

A flexible and comprehensive service to meet your needs

Our in-house Operations Team is always available to help and support

With dedicated Service Delivery Managers and support from our Consultant Clinical Leads for Dermatology, we will ensure you are kept up to date via weekly service calls to discuss the overall service performance and patient outcomes with additional Governance & Quality meetings.

Seamless integration with your existing services

We appreciate how important it is to comply with your local service protocols, policies and processes, which is why, whether you choose insourcing or outsourcing, we are able to seamlessly integrate with your existing services, working in full partnership with you as an extension of your hospital and community-wide dermatology services.

Key benefits of using ID Medical Clinical Services:

- CQC-regulated
- National coverage
- Consultant-led
- Options for premises: our insourcing service utilises your hospital's clinic space and our outsourcing service utilises clinics in the community
- Teledermatology
- Average patient satisfaction scores of 98%
- We take care of the full patient pathway – from first patient referral, consultations, diagnostics and procedures, to follow-up care and discharge
- Capacity to flex up or down based on demand
- All major Frameworks approved, providing simple contractual engagement
- Effective and structured mobilisation by experienced teams

“ May I say that as a commissioner of many years, I have worked with countless providers. My experience of working with IDM thus far has been refreshing and a pleasure. ”

Commissioning Manager

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (ICB)

“ I have no reservations in recommending ID Medical and would work with them again. ID Medical team have been communicative, responsive and open at every step of our time working with them and we would recommend the ID Medical team. ”

Performance Improvement Manager

NHS Suffolk and North East Essex Integrated Care Board (ICB)

CQC rating for ID Medical Minor Operations service in Ipswich & East Suffolk



Safe



Effective



Caring



Responsive



Well-led



Our other services:



Staffing Solutions

Full-time, part-time, temporary or permanent, we fill over 8 million plus hours a year.



Clinical Services

Insourced, outsourced, virtual consultations and triaging – we help reduce patient wait times.



Workforce Technology

A fully interoperable, modular platform powered by Clarity to manage all staffing needs.



Managed Services

Master, Neutral & Hybrid Vendor Services, plus Recruitment Process Outsourcing.

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ID Medical