iD Medical Reducing Patient Wait Times

Through Collaborative Clinical Services



Our Frameworks & Accreditations









Helping NHS Trusts reduce patient waiting times safely and efficiently

With unprecedented demand for vital patient services, many trusts are increasingly working collaboratively with partners.

ID Medical Clinical Services (IDMCS) is a CQC registered provider, already helping NHS Trusts effectively manage their patients' healthcare pathways and improve patient outcomes - delivering millions of pounds worth of savings against NHS Tariffs.

We can help your organisation do the same.

Our NHS Consultant-led insourcing, outsourcing and virtual services deliver:

- + Rapid and remote deployment, often in as little as two weeks
- + Patient satisfaction scores of 99%
- + Flexible models designed around demand turn the tap on and off as you need
- + Cutting-edge diagnostics
- + Robust clinical assurance (QA and governance functions)
- + National coverage of all medical specialities
- + 24/7 support service as standard
- + All Major Framework(s) approved providing simple contractual engagement

Multi-specialist support delivered at, or below NHS Tariffs

Our clinical teams are led by experienced NHS Consultants and Nurse Managers, working with our Service Manager and Medical Director to support waiting time initiatives in multiple disciplines including:

Bowel Cancer Screening Cardiology Dermatology Endoscopy / Gastroenterology Ear, Nose & Throat (ENT) **General and Laparoscopic Surgery** Gynaecology **Minor Vascular and Venous Surgery** Neurology Ophthalmology **Oral and Maxillofacial Surgery** (OMFS) **Orthopaedic Surgery** Respiratory Urology

iD Medical

A partnership you can rely on

24/7 elective care service that can be mobilised in as little as 2 weeks

Whether you require our support just for weekends, evenings, during the week, or need a full 24/7 service, we work as an extension to your department, developing and implementing robust plans that are bespoke to suit your requirements - embedding seamlessly into your organisation.

Virtual services - remote triaging and consultations

Our best-in-class digital solutions for triaging and virtual clinics are available 24/7 across all specialities, improving efficiency and convenience whilst reducing unnecessary Covid exposure risks.

Insourcing for diagnostic and elective care

Our NHS Consultant-led specialist teams can deliver clinically excellent services on-site, working in partnership to offer a collaborative and seamless extension to your Trust's existing service.

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id-medical.com



Outsourcing to extend patient capacity off-site

With the on-going management of Covid related transmissions, having access to 'clean' medical premises is now ever more critical. Our vast clinical premises network provides valuable space for patients to access treatment much faster, within clean and sterile environments, to reduce hospital footfall dramatically.

What our clients say

Since ID Medical Clinical Services won the tender to provide insourced endoscopy diagnostic services, they've risen to the challenge of providing the flexibility required in servicing three geographically dispersed hospital sites. Making changes at short notice, they've been able to accommodate all requested contract variations.

Tracy Pope

Interim Head of Contracting Insourced Betsi Cadwaladr University Health Board

ID Medical Clincical Services enabled us to hold our waits at the same level throughout this process and during the contract. We had excellent contact via on-site meetings and telephone conferences, meaning they were responsive to any issues dealt with reasonably and promptly. I would say ID Medical Clincical Services is an effective service provider and should be given strong consideration when looking for insourcing services.

Nigel Beeton

Imaging Services Manager West Suffolk NHS Foundation Trust The ID Medical team were responsive and very supportive at all times to the needs of the service request; the practitioners supplied were very professional and capable of performing their duties to the highest standards.

Karen Persad Anaesthetics Medway

I'd recommend ID Medical Clinical Services as I've been impressed with the degree of interaction with regards to providing a gastroenterology service. The first three months of lockdown were very challenging. However, communication, frequency, and responsiveness has been excellent. When we have a meeting, it's a team event and nothing is left to chance. Everyone is involved in making sure the process works. The team at ID Medical Clinical Services are proud of the service they provide, which says a lot. They're responsive, responsible and capable.



Graham Branagan Clinical Lead- GI Unit Salisbury NHS Foundation Trust

The efficient delivery of high quality Patient Care

We have already saved countless Trusts millions of pounds against NHS Tariffs utilising our clinical service delivery models.

30% on average saving against NHS Tariffs

99% average patient satisfaction score



iD Medical

What our patients say

Very courteous professionals and supportive. Just the right balance of familiarity, reassurance and focus on the role. I felt very reassured in competent hands throughout, and the team were wonderful, and I cannot rate the nurses highly enough.

Everyone was very kind, considerate and professional - All introduced themselves by name. All very friendly whilst still professional. During the examination, I was asked several times if I was ok. Caring and reassuring.

Patient at Glan Clwyd

I was nervous when I came, but all the staff were brilliant, accommodating and friendly. A very smooth journey from reception to excellent care by the medical team - Ten out of ten!

Patient at East Lancashire

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To find out more about how we can assist you, contact:

Call: +44 (0) 1908 825 756 Email: clinicalservices@id-medical.com Customer Care: customercare@id-medical.com id-medical.com/clinicalservices



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